

2008-2009 SES EVALUATION REPORT

DEMOGRAPHIC DATA

PROVIDER NAME: **Sylvan (Marion, Muncie, Warsaw)**

DISTRICTS SERVED: **West Noble Sch. Corp., East Noble Sch. Corp., Concord Com. Schools, Elkhart Com. Sch. Corp., Goshen Com. Sch. Corp., Fairfield Com. Sch. Corp., Smith-Green Com. Schools, Wawasee Sch. Corp., Muncie Community Schools, Huntington Co. Com. Sch. Corp., Blackford County Schools, Marion Com. Sch. Corp.**

OF STUDENTS SERVED*: **310** (English/Language Arts); **72** (Math)

*DEFINED AS ATTENDING AT LEAST ONE SES SESSION

2008-2009 EVALUATION GRADES (see report below for details)

CUSTOMER SATISFACTION: **B**

(How satisfied are districts, schools, and parents with the services that the provider offered)?

SERVICE DELIVERY: **B+**

(How well did the provider implement services, and to what extent did the provider implement its program with fidelity to its originally approved application)?

ACADEMIC EFFECTIVENESS: **B-**

(Is the provider increasing the academic achievement of the students it served)?

CUSTOMER SATISFACTION

PARENT REPORT

% of parents reporting: 6%

Overall score: 3.4 out of 4.0

DISTRICT REPORT

% of districts served reporting: 64%

Overall score: 4.0 out of 4.0

PRINCIPAL REPORT

% of principals reporting: 32%

Overall Score: 2.8 out of 4.0

CUSTOMER SATISFACTION GRADE: **B**

SERVICE DELIVERY

PARENT REPORT

% of parents reporting:	6%
Overall score:	3.3 out of 4.0

DISTRICT REPORT:

% of districts reporting:	64%
Overall score:	100%

PRINCIPAL REPORT:

% of principals reporting:	32%
Overall score:	3.2 out of 4.0

ONSITE MONITORING/COMPLIANCE:	3.2 out of 4.0
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Go to (<http://mustang.doe.in.gov/dg/ses/Evaluations-onsite-0809.cfm>) to view the Onsite Monitoring Report from 2008-2009

SERVICE DELIVERY GRADE: **B+**

ACADEMIC EFFECTIVENESS

COMPLETION RATE:	52% (English/Language Arts) 53% (Math)
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TYPE OF ASSESSMENT USED BY PROVIDER:	CAT
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% OF STUDENTS SHOWING GAINS ON PROVIDER ASSESSMENT:	74% (English/Language Arts) 87% (Math)
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% OF STUDENTS WHO ATTENDED 80% OR MORE SESSIONS: (Based on # attending 80% / # served who attended at least one session)	68% (English/Language Arts) 64% (Math)
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ISTEP+ DATA (included in academic effectiveness grade):**SES STUDENTS ONLY: ISTEP+ RESULTS**

Category	Sylvan (M, M, W) (E/LA)	All SES Students Statewide (E/LA)*	Sylvan (M, M, W) (Math)	All SES Students Statewide (Math)*
# of students	88	2869	26	2823
% showing improvement on ISTEP+**	63%	50%	73%	49%

*Includes all students participating in SES who completed 80% of their sessions and have ISTEP+ scores for both years.

**Improvement on ISTEP+ is defined as, for students who did not pass ISTEP+ in Fall 2008, getting closer to the ISTEP+ spring 2009 cut score, and for students passing ISTEP+ in Fall 2008, getting further away from the ISTEP+ spring 2009 cut score.

SES AND NON-SES STUDENTS MATCHED: ISTEP+ RESULTS

ENGLISH/LANGUAGE ARTS				
	# Matched	% Matched	% showing improvement	change in passing %*
SES	79	90%	63%	11.4%
Not SES			70%	10.1%

MATHEMATICS				
	# Matched	% Matched	% showing improvement	change in passing %*
SES	25	96%	76%	16.0%
Not SES			52%	4.0%

*Change in passing percentage compares the two groups passing percentages from Fall 2008 to Spring 2009

Note that information provided in the ISTEP+ analysis represents descriptive statistics only (averages and percentages).

ACADEMIC EFFECTIVENESS GRADE:

B-

OVERALL GRADE: B-